

OPET PETROLCÜLÜK A.Ş.

BARBAROS MAH. GELİNCİK SOK.NO: 4/A ATASEHİR, ISTANBUL, TURKEY

Bureau Veritas Certification Holding SAS certify that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

Standard

ISO/IEC 20000-1:2018

Scope of certification

THE SERVICE MANAGEMENT SYSTEM OF BILGI TEKNOLOJILERI VE OTOMASYON GRUP MÜDÜRLÜĞÜ SUPPORTING THE PROVISION OF IT SERVICES TO OPET PETROLCÜLÜK A.Ş. BUSINESS UNITS FROM OPET **HEADQUARTERS IN ACCORDANCE WITH THE IT SERVICE CATALOGUE**

Original cycle start date:

15 October 2016

Expiry date of previous cycle:

14 October 2019

Certification / Recertification Audit date: 10 October 2019

Certification / Recertification cycle start date: 26 March 2020

Subject to the continued satisfactory operation of the organization's Management

System, this certificate expires on: 14 October 2022

Certificate No. IND.20.12013/IT/P Version No: 2 Revision date: 05 January 2021





İBRAHİM TAGAY Certification Authority

> Certification body address: 67/71 Boulevard de Château, 92200 Neuilly-sur-Seine, France Local office: Esas Maltepe Ofispark Altayçeşme Mah. Çamlı Sok. No: 21 Kat: 8 34843 Maltepe, İstanbul, Turkey

Further clarifications regarding the scope of this certificate and the applicability of the management system requirements may be obtained by consulting the organization. To check this certificate validity please call +90 216 518 40 50. BV_S_47_Rev.A01